



West Virginia National Guard  
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## PRESS RELEASE

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### **West Virginia Adjutant General's update on RISE West Virginia case management**

CHARLESTON, W.Va. - West Virginia National Guard's Adjutant General, Maj. Gen. James Hoyer, issues the following update on RISE West Virginia's case management status:

Work on the interior of the stick built project in Kanawha County continued this week. Due to recent inclement weather, crews with Appalachia Service Project (ASP) have been delayed on completing septic work and establishing utilities, which are expected to be turned on early next week. It is estimated that this project will be complete, weather permitting, within the next two weeks.

At this time, 12 other mobile home unit and reconstruction projects are at varying points in the construction process in the RISE West Virginia program in Clay, Greenbrier, Nicholas, Kanawha and Webster Counties.

The number of completed cases remains at 47 this week. The number of outstanding homeowner cases also remains at 402. A breakdown of the nature of those cases is as follows: 169 cases require total reconstruction, 153 cases require some form of rehabilitation, and 80 cases require new mobile home unit replacement.

We remain active in the process of identifying families who are living in the worst conditions. We encourage our partners in the media and general public to let us know if they identify people who are in severe need of assistance so we may follow up and help prioritize cases.

Any families who feel they still have any unmet needs or who are looking for an update on their case are urged to contact the new VOAD office over the phone at 304-553-0927 or through email at [DisasterRecovery@wv.gov](mailto:DisasterRecovery@wv.gov). A hotline is also available for anyone needing to report fraud with regard to the RISE West Virginia program at 1-866-WVWATCH (1-866-989-2824).

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For more information, contact the West Virginia National Guard Public Affairs Office at: (304) 561-6762 or email: [holli.r.nelson.mil@mail.mil](mailto:holli.r.nelson.mil@mail.mil)

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